



Stocking Team Member Job Description (Warehouse, Dry Goods, Cooler/Freezer)

United Noodles is a 15,000 square foot import grocery store tucked away in the Seward neighborhood of Minneapolis just off of Minnehaha Avenue, the Midtown Greenway, and the Hiawatha Light Rail line. Our family-owned and operated supermarket has been serving the community for more than 45 years. You can pick up everyday essentials like milk, eggs and bread, and also discover products from China, Japan, Korea, Taiwan, Singapore, Hong Kong, Thailand, Malaysia, Indonesia, Vietnam, the Philippines, India, Sri Lanka, Hawaii, and more. We have a fully stocked meat and seafood department and a produce department filled with conventional and hard-to-find fresh fruits and vegetables.

We are looking to add an experienced Stocking Team Member to our family. Our ideal candidate is a friendly, organized, detail and customer service oriented individual who is self-motivated, hardworking, and reliable.

Job Duties and Responsibilities

- Primary Role: To stock, rotate and face product, and build displays as required for daily sales and to ensure a positive shopping experience for customers and a positive work environment for fellow team members.
- Execute food and beverage processes, including food deliveries, replenishment, stocking, zoning, instocks routines, data accuracy, culling, rotation, cleaning, waste, signing and back stock.
- Performs cleanup of sales floor and back room as necessary by picking up and compacting cardboard, stacks pallets, cleans up spills and stores overstock.
- Deliver an exceptional customer experience, providing a fresh and well stocked shopping experience during all hours of operations, prioritizing the guest's needs over task
- Create a welcoming experience by authentically greeting all guests
- Engage with customers in a genuine way, which includes asking questions to better understand their specific needs
- Observe to quickly understand whether a customer needs assistance or wants to interact. Follow body language and verbal clues to tailor your approach
- Be knowledgeable about the tools, products, and services available in the total store, and specific to your area, to solve issues for the customer and improve their experience
- Thank the guest in a genuine way and let them know we're happy they chose to shop at United Noodles
- Uphold and maintain the execution of United Noodles' Standards
- Follow safe food handling and sanitation policies and procedures
- Locate and identify damaged, recalled or expired items and process according to best practice
- Appropriately use and care for in-store and personal protective equipment



- Maintains adherence to department and company guidelines related to personal hygiene and dress.
- Protects associates and customers by removing potential hazards from the sales floor
- Always demonstrate a culture of ethical conduct, safety and compliance
- Performs department stocking as assigned
- All other duties based on business needs

Requirements:

- Flexible work schedule (e.g., nights, weekends, and holidays) and regular attendance necessary
- Reliable transportation
- Learn and adapt to current technology needs
- Work both independently and with a team
- Resolve guest questions quickly on the spot
- Able to stand for 8+ hours
- Able to work in cold temperatures for brief periods of time
- Able to lift up to 50-lb boxes
- Able to climb stairs/ladders
- Attention to detail and follow multi-step processes
- Former/current stocking, merchandising, or warehouse receiving experience preferred

Benefits:

- United Noodles is a fun, family-oriented environment. We pride ourselves on having a positive work environment and do everything we can to take care of our employees.
- Competitive wages.
- Excellent health and other benefits for qualified employees.
- Flexible schedules with no late nights.
- Employees receive 50% off prepared foods on days they work and 20% off in the grocery store at all times.